



2021 UPDATE & 2020 IMPACT REPORT



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# MESSAGE FROM OUR PRESIDENT & CHAIR

Dear Friends,

For 95 years, Family Service League (FSL) has been a leading premier health and human service agency serving Long Islanders. We are proud to have recently opened the Fay J. Lindner Health & Wellness Center located on the Judith & Thomas Iovino Campus located in Bay Shore which will serve thousands of children and adults living on the South Shore. Did you know that this state of the art integrated healthcare facility, and all of our 60 programs, began almost a century ago?

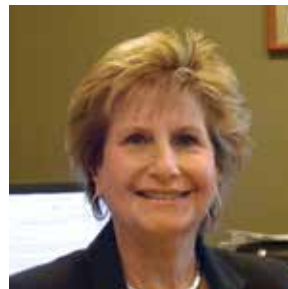
In 1926, a group of women discussed concerns about their neighbors and the Huntington community. The conversation regarding what they could do to help those less fortunate led them to act. What is now FSL was born out of the compassion and care of those very first volunteers. They opened a soup kitchen, a recreational center for children, and their hearts to those in need. This grassroots effort became a beacon of hope for those suffering and an inspiration for other volunteers to join this mission of care.

As Suffolk County grew, so did FSL. Responding to the needs of the hundreds of thousands of new residents, the agency developed innovative services and models of care in communities throughout the county. Over the years, we expanded our reach by coordinating with school districts and major medical health facilities to strengthen the network of resources available to those in need.

Living through this pandemic has been a challenging time for everyone. Thousands of people are struggling emotionally and financially. Counseling, via telehealth as well as individual and group therapy, has been a lifeline for children and adults. For those in extreme crisis, FSL offers a 24-hour hotline (631-952-3333) and immediate care through the Diagnostic, Assessment and Stabilization Hub known as DASH.

Today, the 700+ dedicated staff provide all aspects of human services, including mental health counseling, addiction prevention and treatment, housing opportunities, trauma and crisis care, early education, and unique assistance for children, families, and seniors. We are fortunate to have a dedicated team which includes Board members, volunteers, and staff. Together, with your help, we are continuing the 95 year tradition of Restoring Hope and Rebuilding Lives in communities across Long Island. We welcome those looking to become involved our mission and thank those who have given of themselves in an effort to support our neighbors. Please contact us at [restorehope@fsl-li.org](mailto:restorehope@fsl-li.org). Be well!

Warm regards,



**Karen Boorshtein, LCSW**  
*President & CEO*



**Robert C. Creighton, Esq**  
*Chair*  
*Farrell Fritz, PC*

## FAY J. LINDNER HEALTH & WELLNESS CENTER OFFERS MENTAL HEALTH COUNSELING, ADDICTION TREATMENT, GENOA PHARMACY SERVICES, AND PRIMARY CARE MEDICINE



The May 14th Ribbon Cutting on the Judith & Thomas Iovino Campus in Bay Shore welcomed community leaders, donors, corporate sponsors, Board members, South Shore University Hospital staff, and NYS Officials in celebration of expanded healthcare for South Shore children and adults. For more photos, visit [www.fsl-li.org](http://www.fsl-li.org).

### DID YOU KNOW?

- Free ongoing individual counseling, education, and support groups are available for caregivers of those 60 and older.
- DASH is available 24-hours for those suffering and in need of mental health or addiction crisis care – call the hotline 631-952-3333
- Every day FSL's Network of Shelters provide over 600 children and adults with housing and services to combat the devastation of homelessness.
- The RECESS Program is designed to support children with psychiatric illnesses.
- Counseling and case management services are available at five public libraries.
- Project TOY brings joy and gifts to over 6,000 children during the holiday season.
- Parenting Education, taught in English and Spanish, 8 week courses are offered throughout the year
- There are various monthly support groups for those who have lost loved ones to overdose and addiction.
- Over 450 children are provided with a summer camp experience.
- Anger Management, taught in English and Spanish, 8 week courses are offered throughout the year
- Every year, over 3,000 children receive new school supplies through the Bethpage Backpack Program.
- Free Counseling and Support Groups are available to those who lost a loved one to suicide or overdose.
- 10,000 individuals and families are receiving assistance from FSL's Community Advocacy, Information, and Referral (CAIR) Program.
- Over 2,000 children are reached through our alcohol and substance abuse prevention programs each school year.
- SeniorNet offers technology and computer webinars and classes designed for beginner to advanced students.
- Ombudsman offer advocacy for residents in every Suffolk County nursing home and adult care facility.
- Go to [www.fsl-li.org](http://www.fsl-li.org) for a complete list of services!



Many FSL services and programs depend on the generosity of community members bridging the gap between hardship and hope. Throughout this health emergency, the kindness and compassion of our corporate friends and individual neighbors have been truly remarkable! 2020 was a difficult year for many children and adults. It has become even more critical that FSL's safety-net of programs remain a dependable life-line for Long Islanders reaching out for services. Thanks to you, the FSL team of health care professionals stand ready to help those in need.

To learn more about FSL or ways you can get involved contact Tricia O'Hare, Director of Dev. & Communications at [tohare@fsl-li.org](mailto:tohare@fsl-li.org) or 631-205-8944 and Jennie Sandler Fiocca, Director of Development [jsandler@fsl-li.org](mailto:jsandler@fsl-li.org) or 631-470-6775.

# FAMILY SERVICE LEAGUE'S PROGRAMS & SERVICES

## ADDICTION SERVICES

- ADAM - Addiction Direction and Management
- Alcohol and Drug Prevention
- Certified Community Behavioral Health Clinic (CCBHC)
- Chemical Dependency Clinics
- Diagnostic Assessment and Stabilization Hub (DASH)
- Mobile Crisis Team
- Center of Treatment Innovation (COTI)
- LI Prevention Resource Center

## CHILDREN'S SERVICES

- Alternatives For Youth (AFY)
- Bethpage Backpack Drive
- CAMP
- Children and Family Treatment & Support Services (CFTSS)
- Children's Care Coordination / Health Home
- Children's Waiver Services
- Cognitive Behavioral Intervention for Trauma in Schools (C-BITS)
- Learn, Enrich, Achieve and Dream (LEAD)
- Lockwood Early Learning Center
- Operation Success
- Project TOY
- RECESS
- Universal Pre-Kindergarten

## EDUCATION & EMPLOYMENT

- Continuing Education Courses
- Flexible Employment Program (FEP)
- Supported Employment Demonstration Project
- WorkPlus
- YouthBuild

## FAMILY & COMMUNITY SUPPORT

- Brentwood Community School
- Community Advocacy, Information & Referral (CAIR)
- Community Behavioral Health Collaborative
- East End Youth and Family Advocacy
- Family Centers
  - Bay Shore – Iovino South Shore
  - Huntington – Olsten
  - Huntington Station
  - Riverhead
  - William Floyd
- Family Connect
- Genoa Pharmacy (Partner)
- Healthy Families New York
- Home Safe
- Jewish Support Services
- Library Family Place
- Parent To Parent
- LI Prevention Resource Center
- WIC – Women, Infant, Children Stony Brook (Partner)

## HOUSING & HOMELESSNESS

- Emergency Housing Family Shelter
- Huntington Interfaith Homeless Initiative (HIHI)
- Homeless Prevention and Rapid Rehousing
- HomeShare
- Program Home
- South Shore Family Shelters
- Suffolk Hope – Supported Housing
- The Linkage Center and Extension (TLC)

## MENTAL HEALTH & INTEGRATED CARE

(Diana Goldberg Behavioral Health Services)

- Assertive Community Treatment (ACT)
- Certified Community Behavioral Health Clinic (CCBHC)

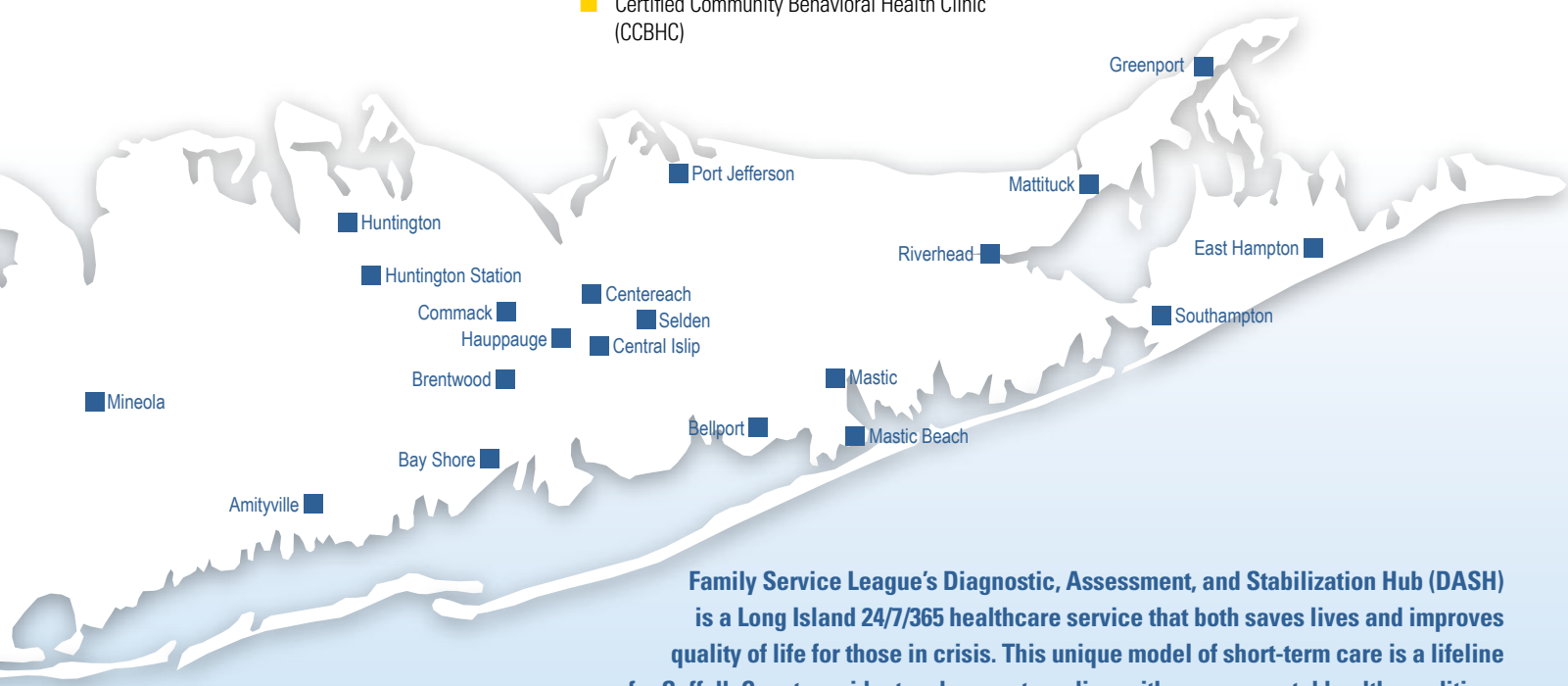
- Children and Family Treatment & Support Services (CFTSS)
- Children and Parents Together (CAPT)
- Children's Waiver Services
- Community Crisis Action Team (C-CAT)
- Community Health Care Collaborative (CHCC)
- Diagnostic Assessment and Stabilization Hub (DASH)
- Fay J. Lindner Health & Wellness Center
- Genoa Pharmacy
- Health Home Care Management (Children and Adult)
- Mental Health Clinics and Satellites
- Mobile Crisis Team
- Stepping Stones Personal Recovery Oriented Services (PROS)
- Transition of Care - Northwell Health System and Stony Brook University Hospital

## SENIOR & CAREGIVER SERVICES

- Caregiver Support
- Home Share
- Long Term Care Ombudsman
- Long Island Sound Senior Connections (LISSC)
- SeniorNet

## TRAUMA & CRISIS CARE

- Center of Treatment Innovation (COTI)
- Certified Community Behavioral Health Clinic (CCBHC)
- Community Crisis Action Team (C-CAT)
- Diagnostic Assessment and Stabilization Hub (DASH)
- Joe's Project – Suicide Pre and Post-vention
- Mobile Crisis Team



**Family Service League's Diagnostic, Assessment, and Stabilization Hub (DASH)** is a Long Island 24/7/365 healthcare service that both saves lives and improves quality of life for those in crisis. This unique model of short-term care is a lifeline for Suffolk County residents who are struggling with severe mental health conditions or addictive disorders. Call the DASH hotline 631-952-3333 anytime!

## WALK FOR WELLNESS

The **2021 FSL Walk for Wellness** will honor those we lost on September 11th and recognize the actions of those who help heal our community. Every individual lived through a unique situation that day but there was common thread – people needed support. FSL Therapists answered calls from community members and first responders around the clock for months. This led to the formation of FSL's Community Crisis Action Team (C-CAT). Today, C-CAT counselors respond to traumatic incidents, assessing the needs of individuals and groups who have experienced a critical event in the workplace, the school, or in the community. There is a 24-hour hotline 1-888-375-2228 and you can learn more information about Support Groups by calling 631-650-0104.

Sometimes a grieving family will continue the good work of loved one as part of their legacy. This was the inspiration for **Kristy's Smile Inc.** The foundation was motivated by the amazing spirit and compassion of the late Kristy Irvine Ryan who tragically died in the World Trade Center. Kristy and her friends had been FSL supporters for years. They often gave surprise toys, new bedding sets, and pajamas to children whose families struggling financially. Kristy's kindness and willingness to always think of those less fortunate had encouraged her friends and family to continue this good work in her memory. Since 2007, Kristy's Smile has provided over \$300,000 in funding to FSL by hosting annual golf outings and fundraisers.



## YOU CAN MAKE A DIFFERENCE!

Join us for the  
**3<sup>RD</sup> ANNUAL WALK FOR WELLNESS**



**Saturday, September 11<sup>TH</sup>**

9:00am Rain or Shine ■ Belmont Lake State Park, Babylon

**Walk, Run, or Bike**

Join us IN-PERSON or VIRTUALLY ■ 1.5 mile or 5K ■ No fee to join!

Join friends and FSL staff as we walk, run, and bike to build awareness and raise much needed funds for the 60 vital programs that thousands of children and adults rely on each day.

This is an ideal occasion for community members to show their support. Sponsorships and underwriting opportunities are available at various levels!

**Text FSLWALK21 to 71777 to register, create a team, and start fundraising!**

We are organizing the event so that anyone can join us via social media (#FSLWALK)

**[www.fsl-li.org](http://www.fsl-li.org) ■ Call 631-470-6775 or [jsandler@fsl-li.org](mailto:jsandler@fsl-li.org) to learn more!**

*Celebrating 95 years of service to the  
Long Island Community!*



## **95th Anniversary Raffle**

**Don't miss your chance to win \$9,500!**

**Plus two cash prizes of \$500 each and  
those winners are reentered for additional chances to win.  
Celebrate this milestone and show your support by  
purchasing a 2021 raffle ticket today.**

**\$100 each or 3 tickets for \$250**

**To purchase tickets contact 631-470-6771 or [kimberly.tucker@fsl-li.org](mailto:kimberly.tucker@fsl-li.org)**

Only 500 tickets will be sold. Drawing will take place by September 30, 2021.

Visit [www.fsl-li.org](http://www.fsl-li.org) for the details and rules of this special offer.

*Thank you for your support!*

# FINANCIAL DATA 2020

## PROGRAM INCOME BY SOURCE

### PUBLIC CONTRIBUTIONS & FUNDRAISING

Direct Contributions	
(Individual, corporate, newspaper, appeals to community groups, other)	\$ 2,440,157
Thrift Shop	\$ 13,916
United Way of Long Island	\$ 216,909
Institutional Contracts	\$ 1,742,741
Board Fundraising Events	\$ 392,277

### INDIRECT PUBLIC SUPPORT

Grants	\$ 2,621,474
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### GOVERNMENT CONTRACTS

Suffolk County	\$18,207,649
New York State	\$ 1,412,294
Town of Huntington	\$ 397,187
United States Department of HUD	\$ 886,530
Town of Islip	\$ 130,612
Town of Southampton	\$ 95,000
Town of East Hampton	\$ 76,916
Town of Brookhaven	\$ 36,895
Town of Southold	\$ 43,000
Town of Babylon	\$ 9,964
Town of Riverhead	\$ 2,500

### PROGRAM FEES

Program Service Fees and Insurance	\$ 3,327,481
Medicare and Medicaid Payments	\$23,519,870

### OTHER INCOME

Rental Income	\$ 37,744
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**TOTAL PROGRAM SUPPORT REVENUES** ..... **\$55,611,114**

## PROGRAM EXPENDITURES BY FUNCTION

### COMMUNITY SERVICES

Youth, seniors & Intergenerational Services	\$ 2,679,283
Family Services	\$ 4,722,190
Vocational Services	\$ 1,198,306
Housing & Homeless Services	\$11,624,985
Behavioral Health Services	\$28,141,702

**FUNDRAISING & DEVELOPMENT** ..... **\$ 1,142,434**

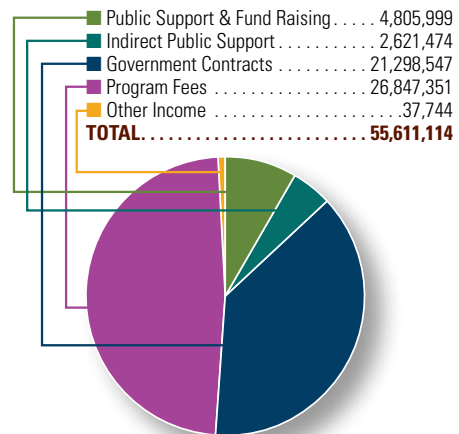
**MANAGEMENT & ADMINISTRATION** ..... **\$ 6,079,958**

**TOTAL PROGRAM EXPENSES** ..... **\$55,588,858**

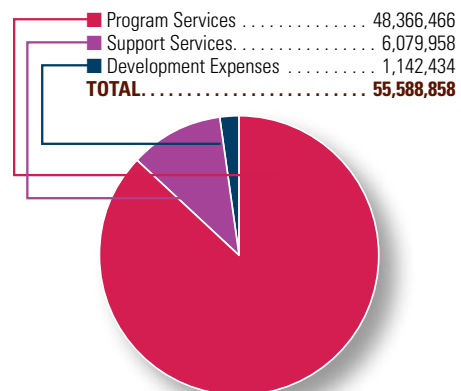
Net Assets January 1, 2020 ..... \$15,710,983

Net Assets December 31, 2020 ..... \$16,218,922

## PROGRAM INCOME 2020



## PROGRAM EXPENSES 2020





Olsten Family Center  
790 Park Avenue  
Huntington, New York 11743

NonProfit Org.  
U.S. Postage  
PAID  
Huntington, N.Y.  
Permit No. 206

Family Service League is proud to have friends who believe in our mission of service to Suffolk County. These supporters have joined us in our commitment to improving the lives of Long Islanders by providing a broad array of programs which promote mental health and well-being. Many of the individuals who benefit from FSL's services are facing overwhelming challenges. Thanks to donations received through the Annual Appeal and special event funding, we are able to offer a variety of support tools which empower individuals and families to mobilize their strengths and improve the quality of their lives. \$0.87 of every dollar collected goes directly to fund programs and services, an average well above the industry standard. Please support these vital human services. Our Text to Give option is easy – Text "FSL" to 41444 or visit [www.fsl-li.org](http://www.fsl-li.org).

## MISSION

Family Service League helps individuals, children, and families throughout Long Island to mobilize their strengths and improve the quality of their lives at home, in the workplace, and in the community.

## 2021 DATES TO REMEMBER

- Bethpage Backpacks Program School Supply Drive  
June, July & August
- Camp Champions Initiative  
Join Anytime!
- 3rd Annual Walk for Wellness  
September 11th
- Project TOY Annual Holiday Children's Gift Collection  
November & December
- 95th Anniversary Celebration and Auction  
November 15th

For information contact  
Jonathan Chenkin, VP of Development  
[jchenkin@fsl-li.org](mailto:jchenkin@fsl-li.org) or 631-470-6770.

